# **M365 Copilot is the UI, Foundry is the Brain,** but what turns intelligence into action?






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# What this session is about

## One operations agent.

- Running live
- Tested beyond the chat
- An excuse to explore the stack…

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# What you'll leave with

## Where Foundry earns its place

Use model choice and evaluations
to judge value against cost.

## When Studio is enough

Recognize when low-code fits
and when custom code earns its cost.

## Which complexity to avoid

Spot unfinished dependencies, weak hand-offs
and memory without clear boundaries.

## How to move beyond chat

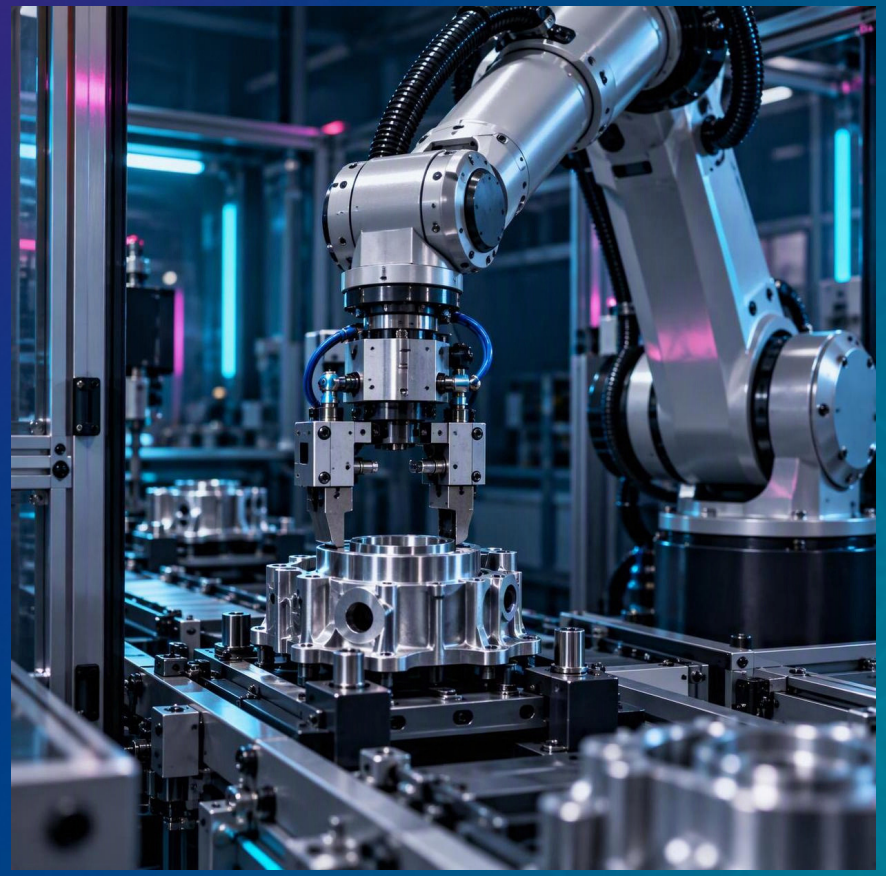
Connect context to approved actions
with durable state and safe retries.

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# Connecting intelligence to action

- **M365 Copilot**: the interface where people work
- **M365 Agents SDK**: the connecting tissue
- **Foundry**: models, evaluations, orchestration and memory
- **Tools (or orchestration)**: the action layer



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# Live build: an operations agent

A maintenance workflow

Understand the issue -> Recommend the next step.

Action through a work order.



DEMO 1 This can actually be done with Copilot Studio… Kinda.

DEMO 2 Take it to the next level with Foundry and M365 Agents SDK!

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# DEMO TIME



**Looks like you want to do some live coding...**

What could possibly go wrong?

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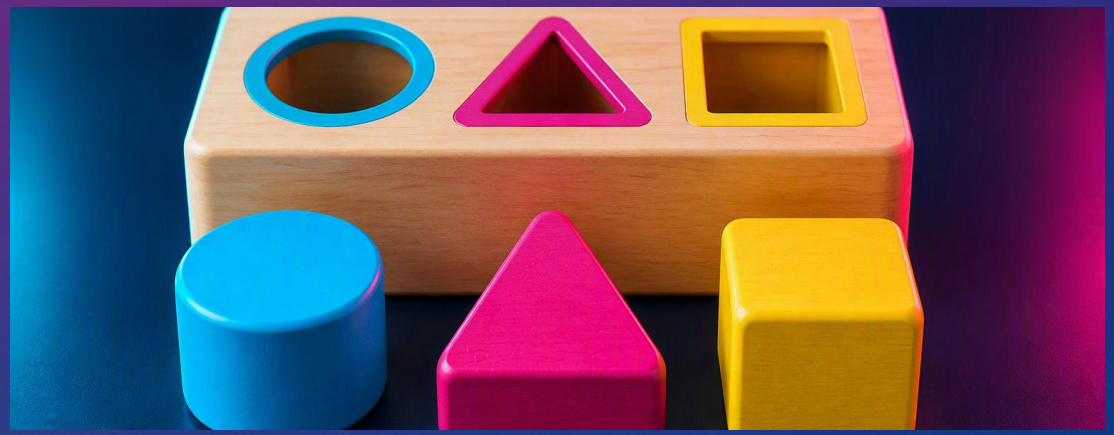
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# Copilot Studio... or code?

## Copilot Studio

A strong starting point when supported connectors and workflows fit the job.

Keep it when low-code stays productive.



## Code with Foundry + Agents SDK

Worth the engineering effort when you need finer control over models, tools and orchestration.

Choose it when that control earns its (initial) cost.



# Every extra component needs to earn its place

- **Model choice**: better task results - but slower and/or more expensive?
- **Memory**: useful context with a clear lifetime?
- **More agents**: useful specialization or more failure modes?
- **Action**: authorized, observable and safe to retry?

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